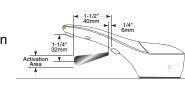
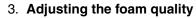
## To Operate:

1. Prime Unit – After filling dispenser, plug in power to start prime. If unit is plugged in prior to filling dispenser, place hand under spout within sensor location to start prime.

## 2. Standard Dispense -

Place hand under spout within the sensor location for approximately 1 second to dispense controlled amount of foam hand soap.





- Unit dispenses approximately 12ml of foam. Foam quality in terms of more or less liquid used to produce the foam can be adjusted by rotating the Portion Control Knob clockwise for more air in the foam and counterclockwise for less air in the foam.

LED Light Indicators –

When activated, solid green LED will light.

4.

If green light is flashing. remove hand to allow unit to reset, then activate again. Hand must be removed for a second activation. Flashing red LED indicates time to replace batteries.



# SureFlo<sup>®</sup> Automatic, Counter-Mounted Soap Dispenser **INSTRUCTIONS FOR INSTALLATION, OPERATION & MAINTENANCE**

#### **Tools required:** Phillips Head Screw Driver

## **Clearances and Mounting Requirements:**

- 1-3/8" (35mm) diameter mounting hole required.
- Minimum 18" (430mm) vertical clearance needed below the counter.
- 5" (125mm) diameter clearance needed below the mounting hole to accommodate bottle and bottom housing.
- Minimum 2-1/4" (55mm) diameter clearance needed for Mounting nut directly below the counter to clear sink rim.
- Recommend drilling mounting hole 6" to 8" (150 to 205mm) from the wall, and 2-1/2" to 3" (65 to 75mm) from sink rim.

### For New Installation:

• Refer to mounting template for drilling locations (Form No. 824-207).

### For Retrofit:

- Remove existing dispenser(s). 1.
- 2. Clean area.
- З. Ensure hole is 1-3/8" (35mm) diameter.
- 4 Mounting nut requires 2-1/4" (55mm) diameter clearance directly below the counter.

## Parts List:

2

3

4

5

6

12

13

14

15

16

17

18

19

20

25 26 27

28

29

30

#### Description Item

m	Description	
	Top Assembly with Spout, Door and Shank LED Light Pipe	
	Foam Nozzle Tip with Mixer Cartridge	
	Fiber Optic Insert with Sensor Lenses	
	Rubber Counter Gasket	
	Wave Washer	1-
	Mounting Nut	•
	Stem Mixer Housing with Mesh Ring	
	Bottle Cap	
	Retainer	
	Retainer Back	
	Screw	
	Rubber QC Gasket	
	Stainless Steel Washer	
	Rubber QC Gasket	
	Adapter	
	Bottom Housing Assembly (includes Soap Bottle)	
	Battery Pack	
	(Requires (4) "D" cell alkaline batteries not included)	
	(3) Fiber Optic Cables for Sensor and	
	LED Light Pipe	
	Fiber Optic Connector Tip Assembly	
	Fiber Optic Nut	
	Portion Control Knob	
	Automatic System Flush Button	
	Key Hole	17.
	BobKey	
	Air Tube Adapter	
	Air Tube	
	Soap Tube	
	Fiber Optic Cable Cover	
	Mounting Template (Form No. 824-207)	

31 Optional: A/C Adapter Kit with U.S. Plug Order Part No. 3974-57 (for UK, Europe and Australia, order additional plug kit, part no. 3974-58)

## **Routine Cleaning and Maintenance:**

Using a damp cloth, wipe the chrome-plated exterior of the dispenser daily. Periodically (about 3 to 6 months), it is recommended to flush the system with lukewarm water for cleaning and maintenance.



- 1. When minimal amount of soap is left in the bottle, fill dispenser with lukewarm water from top to dilute soap.
- 2. Press on Automatic System Flush Button to flush the system.
- 3. Once unit is flushed, press Automatic System Flush Button again to stop dispensing.
- 4. Fill unit with fresh foam soap, and dispense as usual.

## Troubleshooting:

- 1. Soap dispenser does not dispense soap, but you can hear motor running. The green LED lights up when hands are under spout. a. Press the Automatic System Flush Button until soap comes out
  - Press Automatic System Flush Button again to turn it off
- Soap dispenser does not dispense soap and you cannot hear motor running. The green LED does not light up when hands are under spout. 2. Be sure power is supplied to unit. a.
  - Make sure Fiber Optic Nut is tight on Fiber Optic Port. b.

## Warranty:

SureFlo Automatic Foam Soap Dispenser is warranted to be free from defects in workmanship and material under normal usage from the date of purchase for a period of 3 years.



Form No 828-291 r08/23/17

© 2017 by Bobrick Washroom Equipment, Inc.



Printed in USA

In the U.S.A.: BOBRICK WASHROOM EQUIPMENT, INC.

Los Angeles: 6901 Tujunga Ave., North Hollywood, CA 91605-6213: Tel: (818) 982-9600, FAX: (818) 503-1102 New York: 200 Commerce Drive, Clifton Park, NY 12065-1350; Tel: (518) 877-7444, FAX: (518) 877-5029, or e-mail: customerservice@bobrick.com

In Canada: BOBRICK WASHROOM EQUIPMENT COMPANY

45 Rolark Drive, Scarborough, Ontario M1R 3B1 • Eastern Canada: Tel: (877) 423-6555 • FAX: (877) 423-8555 • Western Canada: Tel: (877) 423-6444 • FAX: (877) 423-8444

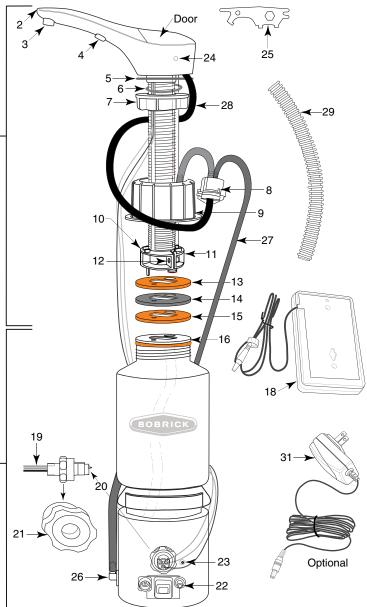


**BOBRICK MODEL B-828 FOAM SOAP DISPENSER** 

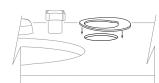


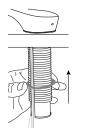
Scan For SureFlo Installation and Maintenance Instructions.

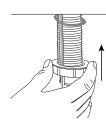
If necessary, enlarge opening using appropriate hole saw. For granite/marble counters, recommend using a diamond hole saw (consult with stone and granite specialist). If needed, mounting hole should be offset to clear the sink rim. The



## Installation:







4. Install Mounting Nut on Shank and screw on to Shank. [Minimum 2-1/4" (55mm) diameter clearance needed below the counter for the mounting nut].

1. Place Counter Gasket

align with profile of

2. Insert Shank with tube

3. Install Wave Washer on

Cables are **INSIDE** Wave

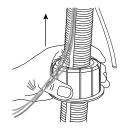
dispenser.

hole.

Washer.

over mounting hole to

**NOTE:** Make sure Fiber Optic Cables are **INSIDE** Mounting Nut. Do not tighten completely until the end of installation.

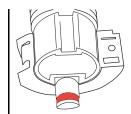


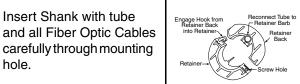
5. Insert Bottle Cap on Shank. Ensure Fiber Optic Cables and tubing are on the outside of the Bottle Cap.

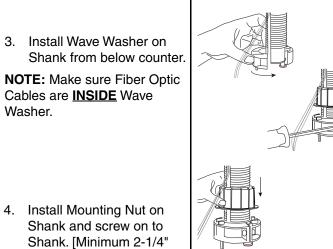
## **Replacement Parts List**

## Part Name

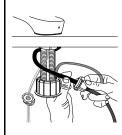
art Name		Part No.
- Top Housing Assembly Foam		828-425
- Bottom Housing Assembly Foam		828-450
- A/C Adapter		3974-57
- International Assortment Plugs (U.K., Europe, Australia)		3974-58
- D Size Battery Pack (Batteries not included)		824-241
- Nozzle Tip Replacement Kit Foam		828-210
- Stem Mixer Replacement Kit		828-215
- Installation Hardware Packet		828-343
	~	







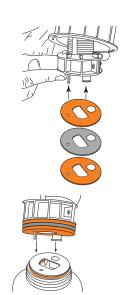


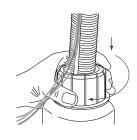


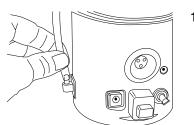
- 6. Place Retainer Back into grooves of Shank.
- 7. Connect and rotate Retainer Back to Retainer. Ensure Fiber Optic Cables are on the outside of the Retainer.
- 8. Insert screw and tighten retainers together.
- 9. Slide bottle cap over retainers.
- 10. Connect larger diameter tube from the Stem Mixer Housing (Parts List: Item 11) on to barb of Retainer located on top.

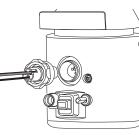
NOTE: Do not use any tools to assemble tubing onto barbs. Lubricate tube end or barb with soap to ease assembly.

11. Ensure tubing is wrapped around the unit as shown to avoid kinking.









16. Insert Fiber Optic Connector Tip into Bottom Housing. Keyed feature on Connector Tip ensures Fiber Optic Cables are always located correctly.

# **TOP FILL ONLY !**



Filling Instructions: (use foam soap only)

Unit will dispense commercially Marketed Bulk Foam Soap.

- 1. Insert tip of BobKey provided into opening of concealed locking mechanism to disengage door.
- 2. Door will disengage and rotate clockwise for filling from the top.
- 3. Fill dispenser with commercially marketed bulk foam hand soap (Do not use liquid or lotion soap).
- 4. Close door counter-clockwise to lock in place.

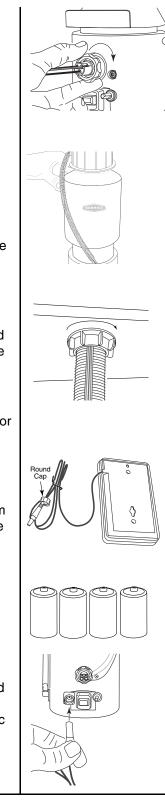
12. On the bottom ot the Retainer place Rubber QC Gasket, Stainless Steel Washer and Rubber QC Gasket.

**NOTE:** Ensure big hole and little hole are aligned properly with Retainer prongs.

- 13. Insert Bottle with Gasket, Washer, and Gasket to the Adapter ensuring prongs go in appropriate holes in the bottle.
- 14. Slide Bottle Cap down over Bottle threads and finger tighten clockwise and then turn an additional 3/4 turn to seal connection.

CAUTION: DO NOT bend or kink Fiber Optic Cables

15. Connect smaller diameter tube from Stem Mixer Housing to air tube adapter located on Bottom Housing.



- 17. Thread Fiber Optic Nut onto Connector Port and tighten completely.
- 18. Place Fiber Optic cable cover over loose fiber optics to conceal.

NOTE: DO NOT bend or kink Fiber Optic Cables or Air Tube.

- 19. Ensure Mounting Nut is tightened against bottom of counter. Make sure Fiber Optic Cables are not between the underside of the counter and top of Mounting Nut. See Steps 3 and 4.
- 20. Mount Battery Pack on wall nearest dispenser. Mounting hardware is inside the Battery Pack. \* Round Cap on plug is not required for this model, pull back prior to plugging into port.
- 21. Install 4"D" cell Alkaline batteries.
- 22. Plug Power Supply into bottom housing base.





